

## Please Read Carefully

### IMPORTANT NOTICE REGARDING YOUR DENTAL INSURANCE

1. **IMPORTANT:** Please carefully review “YOUR” dental insurance policy. All policies are different and it is important for you to know about your type of coverage. Confirm your “In/Out of Network” coverage. **NOTE: *Your dental insurance card is different than your medical insurance card.*** You should have two separate cards. We can help you if you have any questions understanding your coverage.
2. **IMPORTANT:** *If you received a new dental insurance card with your medical coverage, please carefully review the card.* There is a limited pediatric dental plan attached to new medical plans which applies only to children under 19 years of age and only available in a pediatric dental office.
3. We will be glad to submit your insurance claims for you.
4. When your insurance company makes a payment, you will receive an “Explanation of Benefits Statement” or EOB. **You must review these statements.** They are important to keep a record of your dental procedures and to keep track of your remaining coverage.
5. Review the EOB statement. You will see listed the dental procedure, the date it was performed, the amount paid by the insurance company and “**Patient Responsibility**”. **This is the amount that is due by you to our office.**
6. On rare occasions you may have a dispute over the coverage. *If the insurance company needs additional information regarding the disputed procedure, we are happy to supply them with anything they need.* It is important to understand that even if a payment is disputed, the patient is still responsible for the balance.